

Notice of works outside Ramada Hotel, Long Drive

April 2020 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

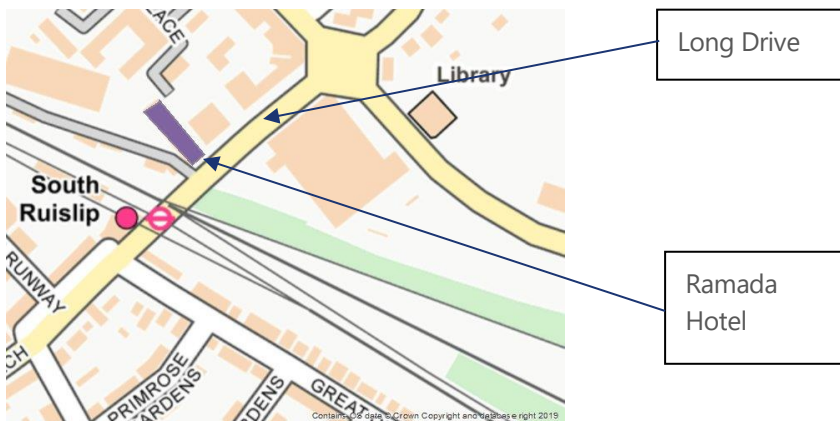
We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government’s current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

We have postponed all face-to-face engagement events and meetings and have put in place a number of channels to communicate with communities, such as letters and phone calls, as well as updates and alerts from each of the local community websites.

You can sign up for regular updates in your local area at www.hs2inhillingdon.co.uk

What we are doing

Firstly, we walk over the area with ground penetrating radar to identify utilities in the area around the Ramada Hotel. From that survey, we will create a map of all the utilities. Once that is complete we will carry out more intrusive surveys into the ground at the side of the building to fully understand the foundations. There will be some noise during the hours listed so we will surround the works with barriers and acoustic screening. The approximate location of works is shown below:



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

These works will start on the 4 May and last for two weeks

Working hours will be 8am to 6pm Monday to Friday and 8am to 1pm on Saturday if it is required.

Operatives may be on site for up to an hour before/after the hours shown.

What to expect

Ground radar will look like a lawnmower sized machine operated by an individual.

Foundations work will have a drilling machine

There will be some noise during the times shown

Site will be secured with barriers and screens to reduce the noise

Generator may need to run for periods during the works

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

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